



HazLee Clean – Return & Refund Policy

At HazLee Clean, we pride ourselves on providing quality cleaning products and excellent customer service. If you're not completely satisfied with your Frooze detergent purchase, we're here to help.

Returns

You may return any Frooze detergent product within 7 days of delivery if:

- The product is unopened, unused, and in its original packaging
- The item is damaged, leaking, or defective upon delivery

To request a return:

1. Email us at info@hazleeclean.com with your order number and a description of the issue.
2. Include a clear photo of the item (if damaged or incorrect).
3. We will confirm eligibility and guide you through the return process.

Refunds

Once your return is received and inspected:

- If approved, a refund or replacement will be processed within 5 working days
- Refunds will be issued via the original payment method

Please note:

- Delivery fees are non-refundable unless the return is due to our error.
- Products returned without prior approval will not be accepted or refunded.

Exchanges

We only replace items if they are:

- Defective
- Damaged
- Incorrectly delivered

Please contact us to arrange a replacement or exchange.

If you have any questions, feel free to contact us at info@hazleeclean.com / 069 291 6703.
We're here to help!